

Checklist (requirements) for Lump sum & Programmed Withdrawal Application

Applications will ONLY be processed if they include the required documents. If any document is missing, the application will be considered **incomplete** and **not accepted** until the documents have been provided. Please refer to required document checklist below for your application type. Original documents are required for sighting while clients resident abroad can submit **notarized** copies of their documents via email.

OFFER OF ANY FORM OF GIFT OR CASH TO ANY STAFF TO PROCESS YOUR PENSION BENEFIT IS STRICTLY PROHIBITED Call 012716000 to report any request for gift or cash

{Please tick box (X) to indicate all documents provided}

Triease tick box (X) to indicat	Re all documents provided?
1. Application Form	9. Bank Account Details
a) This is the duly completed and signed application form which clearly states the client is applying for	
access to his/her total Retirement Savings Account	The client must fill his/her valid bank account
(RSA) balance on a lump sum and programmed	number (not a 3 party's account) on the
withdrawal basis.	application form. It is important that account
b) The RSA holder's signature on the application must	names match what is on our record to prevent
be the same as that on our records.	payment returns by the bank. 10. Means of Identity
2. Passport Photograph	
One passport photograph of the client is required.	Valid Means of Identification any ONE of the under listed:
3. Birth Certificate/Age Declaration	a) National Identity Card
It is required that the client provides his/her birth	b) Valid International Passport
certificate or an age declaration from the Court.	c) Valid Drivers' License
PLEASE NOTE THAT the age on the birth certificate/age declaration must be the same as the	d) Permanent Voter's Card
age on our records. Change of name documents are	e) *Letter of confirmation of identity from the bank
required where the names (surname inclusive) on the	(this must be on the bank's letter head paper and
birth certificate/age declaration differs from the one	duly stamped and signed)
on our records	f) *Letter of confirmation of identity from a Notary
4. Retirement Letter	Public (this must be on the notary public's letter
The retirement letter (which should be on the letter head of the employer) must state the effective date of	head paper and duly signed and sealed)
retirement.	*Passport photograph of the applicant must be on the letter duly stamped by the issuer.
5. Confirmation Letter (Private Sector Clients and	PLEASE NOTE THAT the means of ID must be
Self-Funded Government Organizations Only)	valid at the point of submission.
A letter will be sent from Stanbic IBTC Pension	11. Indemnity Form and Programmed
Managers Ltd (SIPML) to the client's previous employer	Withdrawal Agreement
to confirm remittance of all contributions into the	a) SIPML requires the original copy of the retiree
client's RSA, length of service as well as client's date of	indemnity form as well as the programmed
birth. The application can only be processed for	withdrawal agreement.
approval from the National Pension Commission on	b) Both documents must be duly signed by the
receipt of the employer's response.	client.
6. Pay Slip	c) The indemnity form must be stamped in a Court
The pay slip must be within 3 months of the client's	of Law while the programmed withdrawal
retirement (for example, where a client retired 31 Dec	agreement must be witnessed by an independent
2008, the payslip to be submitted should either be for	party.
Oct, Nov or Dec 2008). It must also be stamped and signed if the pay slip was not electronically generated.	
	12. Programmed Withdrawal Consent form
7. Original Bond Certificate (Lagos State retirees	a) The client's lump sum & programmed
only) & Clearance Letter (Lagos & Osun State	withdrawal must be computed for him/her based
retirees only) a) Original certificate received during LASPEC	on the template approved by the National
Bond ceremony.	Pension Commission.
b) Retirees of Lagos and Osun State are to complete	b) The computed figures are to be filled on the
the State's clearance process to enable the Government	consent form and signed by the client.
issue a clearance letter to SIPML.	13. Official evidence of terms and conditions
PLEASE NOTE THAT retirees of self-funded	of service (FOR VOLUNTARY RETIREMENT
Lagos State institutions are not required to submit bond certificates.	ONLY)
8. Letter of Employment	
a) Letter of first appointment/Letter of attestation	14. Completion of Data Recapture (mandatory)
(Public sector employees only)	[
b) Letter of employment (private sector employees only)	

If you feel your application has been unduly delayed or are aggrieved by the application process, please notify us through our 24-hours 7 days a week multilingual contact centre on 01-2716000 or send an email to pensionsolution@stanbicibtc.com

Stanbic IBTC Pension Managers					BA/F	OM/V1
Petison managers	APPLICATION F	OR PAYMENT FROM RETIREM	MENT SAVINGS ACCOUNT			RT PICTURE HERE to be noted behind)
I hereby apply for withdraw	al from my Retirement S	avings Account ("RSA"). Find	below my application details			
RSA PIN PEN	1 1 1 1 1 1 1					
Title (Mr/Mrs/Miss)	Surname		First Name			
Other Names		Sex (M/F)	Date of Birth (DD MMM YYYY)		
Email			Mobile Telephone number	Other Phone	e number	
Residential Address				Date of Exit	:	
				Bank Verific	ation Number	r (BVN)
Last Employer Name				National Ide	entification N	lumber
Bank Name		Bank Payment D Bank Account Number	Petails			
Dank Name		Zame 7000am, reamou.				
		Details of Next of Kir	n ("NOK")			
Title (Mr/Mrs/Miss)	Surname		First Name			
Other Names		Sex (M/F)	Relationship to RSA Holder			
			,			
Email			Mobile Telephone number	Other Phon	e number	
Residential Address						
		Application Type - Please sele	ct only ONE boy (Y)			
		Application Type - Flease Sele	ot only one box (x)			
 25% Payment- applies to those age and have been out of employ 						
Also, this is a withdrawal that can 2. Lump sum and Programmed W		Missing Person Payment Health Grounds Payment				
Deceased Person Payment Enbloc Payment		10. Foreigner Payment 11. Employee Portion Payment (0	OLD SCHEME)			
5. Nigerian Social Insurance Trus	t Fund (NSITF) Payment	12. Additional Lump Sum Paymer	nt	IPart Withdray	val: Maxi	mum (50%)
		13. Voluntary Contributions Paym	nent ("VC")	**	IVIGA	1110111 (30 /8)
6. Pre-Act Contributions Payment	t (Pre-Act)	Date of first appointment:				
7. Lump sum and Annuity Paymer		years). For tax remittance purpos	oluntary Contributions is subject to <u>Pector</u> se kindly state your Tax Payer's ID:		Tax where with	ndrawn within 5
Kindly tick the box if you wo (This would include application]			
(This would include application	status and quarterly State	Attestation	ı			
NOT ACCEPTED until the docu I confirm that the information s	iments have been provided supplied above by me is tru whatsoever arising out of un provided.	Please refer to the attached do ue and correct and hereby inden ntrue information provided by m	ocument is missing, the application cument checklist for your application of the standard sta	ion type. NAGERS LIM . to update th	ITED ("SIPML"), its officers
Signature/Date	_ PLEASE ENSU	IHE THAT YOU DEMAND A RE	CEIPT FOR THIS APPLICATION	I		
-	ation was duly completed a	For Official use	only uired documents. Laiso confirm ti	nat original do	cuments were	e duly sighted
by me at the point of application		and outsimed during man and requ		iai originai oo		ady eighted
Name of Receiving Officer	- -	Signature & Date		CRM Refere	ence Number	
Branch / Service Location	PLEASE ENSU	RE THAT THE CUSTOMER IS	GIVEN A RECEIPT FOR THIS A	PPLICATION		
		CUSTOMER'S	RECEIPT			
PEN						
RSA Number		Client Name		CRM Referer	nce Number	
Application submission date		Name of Receiving Officer			vice Location	•
notification within 48hours of sub	omitting your documents at A rr application status via SMS I	NY of our branches/service location	knowledging receipt of your applications, kindly contact our 24 hours 7 cto 30388. SMS costs N10. FREE st	ays a week m	ultilingual conta	act center on 01-



NATIONAL PENSION COMMISSION

RETIREE INDEMNITY FORM

THIS IS TO CERTIFY THAT II,
of
with PIN Number
having retired from the service of
with effect from the day of
DO SOLEMNLY DECLARE as follows:
1. That I fall under the Contributory Pension Scheme established by the Pension Reform Act, 2004.
2. That I have not at any time prior to or after retirement collected any retirement benefit, including gratuity and/or pension from any institution, organization or person.
3. That I shall indemnify any institution, organization or person from whom any benefit had been so derived either by omission or commission and/or in any way prejudicial to any regulations, guidelines or directives of the National Pension Commission or the Pension Reform Act, 2004.
DEPONENT
Sworn at the High Court
This day of
BEFORE ME

(COMMISSIONER FOR OATHS)

PROGRAMMED WITHDRAWAL AGREEMENT

	rogrammed Withdrawal Agreement is made this day of
where Pension Nigeria Comm office (herein	the context so admits include his/her successors) of the First Part AND Stanbic IBTC on Managers Limited a Company incorporated under the Laws of the Federal Republic of a and duly licensed by the National Pension Commission (hereinafter referred to as "the ission") to carry on the business of a Pension Fund Administrator, having its registered at Plot 1678 Olakunle Bakare Close, Off Sanusi Fafunwa Street, Victoria Island Lagos after referred to as "the Administrator" which expression shall where the contexts so include its successors-in-title and assigns) of the Second Part.
WHER	EAS:
a)	By virtue of the provisions of the Pension Reform Act 2014 (PRA 2014), a holder of a Retirement Savings Account (RSA) may, upon retirement or attaining the age of 50 years, whichever is later, amongst other things utilize the balance standing to the credit of his/her RSA for the benefit of a pension programmed monthly or quarterly withdrawal;
b)	The provision of the PRA 2014 also allows for the utilization of a percentage of the balance standing to the credit of the RSA of an employee below 50 years who retires, disengages or is disengaged from employment on medical grounds based on the advice of a suitably qualified physician or properly constituted medical board certifying that the employee is no longer mentally or physically capable of carrying out his/her functions or based on the terms and condition of his/her employment;
c)	The Retiree who is a holder of an RSA with PIN No
	maintained with Stanbic IBTC Pension Managers Limited, was under the employment of
d)	The consolidated RSA balance of the above named Retiree stood at \(\mathbb{N}\)
e)	The Administrator is desirous of rendering to the Retiree, the said Programmed Withdrawal Services in accordance with the terms and conditions of this Agreement
f)	The parties hereby agree to be governed by the provisions of the PRA 2014, Guidelines,

Rules and Regulations issued by the Commission from time to time;

g) This Agreement sets out hereunder the duties, rights and obligations of the parties.

IT IS HEREBY AGREED as follows:

ARTICLE I APPOINTMENT

- 1.1 The Retiree hereby appoints the Administrator as his administrator for the provision of Programmed Withdrawal Services during his retirement, for life.
- 1.2 For the purposes of giving effect to Article 1.1 above, the Administrator shall continue to manage the fund in the Retiree's RSA and shall credit the Retiree's commercial bank account until the termination of this Agreement.

ARTICLE II RIGHTS AND RESPONSIBILITIES OF THE RETIREE

- 2.1 The Retiree shall furnish to the Administrator, his/her pay-slip at retirement or evidence of last salary, in order to ascertain his/her final salary at retirement.
- 2.2 The Retiree shall furnish to the Administrator, his/her birth certificate or declaration of age, in order to determine the Retiree's' age at retirement.
- 2.3 The Retiree has a right to negotiate and choose to collect either the maximum lump sum due to him/her or take a minimum lump sum, in order to boost his monthly or quarterly pension.
- 2.4 The Retiree shall state in writing his intention or otherwise to withdraw a lump-sum amount from the total amount credited to his RSA, provided that the amount left after the lump sum withdrawal shall be sufficient to procure programmed fund withdrawals as stipulated in Section 7 of the PRA 2014, prior to the commencement of a monthly or quarterly Programmed Withdrawal.
- 2.5 The Retiree shall endorse the Consent Form, after the execution of this Agreement.
- 2.6 The Retiree shall furnish the Administrator with his commercial bank account number, Bank Verification Number (BVN) and other relevant details to facilitate prompt remittance of his monthly or quarterly pension payment.
- 2.7 The Retiree shall inform the Administrator of any change in the particulars of his Next-of-Kin, residential address and other personal details.
- 2.8 The Retiree shall regularly monitor the activities of the Administrator to ensure strict compliance with the provisions of this Agreement.

2.9 The Retiree shall keep evidence of all receipts and records of the transactions between the parties to this Agreement for monitoring and related purposes.

ARTICLE III DUTIES AND RESPONSIBILITIES OF THE ADMINISTRATOR

- 3.1 The Administrator shall consolidate the (3) three major components of the Retirees RSA, which are accrued rights, accumulated pension contributions and interest earned from investment and the fixed portion of Voluntary Contributions (if any), for the purpose of computing retirements benefits.
- 3.2 The Administrator shall utilize the standard Programmed Withdrawal Template to compute the Retiree's' benefits using parameters such as consolidated RSA balance, age at retirement, final salary, gender and A55 adjusted Mortality Table.
- 3.3 The Administrator shall inform the Retiree of the minimum and maximum lump sum allowable as well as the resulting monthly or quarterly pensions due to him, using the Programmed Withdrawal Template as referred to in Clause 3.2 above.
- 3.4 The Administrator shall inform the Retiree of the option to either collect the maximum lump sum due to him or a minimum lump sum in order to boost his monthly or quarterly pension. Provided that the choice made by the retiree shall become binding and the retiree cannot request for a piecemeal withdrawal of the lump sum.
- 3.5 The Administrator shall inform the Retiree that additional lump sum is not permissible after programming, except in the event of additional significant inflow of funds into the Retirement Savings Account which would be utilized to enhance monthly or quarterly pension and the residue (if any) paid as additional lump sum, subject to the regulation issued by the Commission from time to time.
- 3.6 The Administrator shall provide the Retiree with a Consent Form, which shall contain the complete details of the Retiree as well as the consolidated RSA balance as at date of programming and the agreed lump sum and monthly or quarterly pension that would be taken by the Retiree.
- 3.7 The Administrator shall inform the Retiree that the terms of the Agreement shall become binding upon execution of both the Agreement and the Consent Form.
- 3.8 The Administrator shall enlighten the Retiree to the effect that his monthly or quarterly pension may be reviewed upwards in the event of growth in the RSA balance with sufficient investment income that would occasion periodic pension enhancement to be approved by the Commission from time to time.

- 3.9 The Administrator shall, upon receipt of approval from the Commission, issue necessary instruction to its Pension Fund Custodian (the Custodian) for effecting the payments of the agreed lump sum and the monthly or quarterly pensions into the Retiree's commercial bank account.
- 3.10 The Administrator shall ensure that the Retiree's Commercial Bank Account is credited with the monthly/quarterly pension benefit on or before the 24th day of every calendar month or the next working day, whichever is earlier.
- 3.11 The Administrator shall continue to update the Retiree's records, following any change of information thereof, from to time, when it becomes necessary.
- 3.12 The Administrator shall continue to invest the balance standing to the credit of the Retiree's RSA in instruments approved by the Commission and credit the RSA with any accrued income from such investments.
- 3.13 The Administrator shall issue the Retiree with quarterly RSA statements of account, showing balances and other transactions thereof.
- 3.14 The Administrator shall provide a help desk to attend to enquiries and/or queries from the Retiree.

ARTICLE IV GOOD FAITH

- 4.1 The Administrator shall in all matters act in good faith, exercise due diligence and highest professional conduct and judgment in the discharge of its responsibilities under this Agreement and in compliance with the Pension Reform Act 2014 as well as Guidelines, Rules and Regulations issued by the Commission.
- 4.2 The Administrator undertakes to use its best endeavour to promote the success of the Contributory Pension Scheme and not to do or refuse to do anything, the result of which may delay or otherwise frustrate the remittance of the monthly/quarterly pension benefits payable under this Agreement as and when due.
- 4.3 The Administrator shall act diligently while handling the Retirees request to transfer the balance of his Retirement Savings Account to purchase Retiree Life Annuity.

ARTICLE V ASSIGNMENT

5.1 The Parties shall not assign any of their respective obligations in this Agreement without the consent of the other party and the subsequent approval of the Commission.

ARTICLE VI SERVICE FEES

6.1 The Administrator shall charge reasonable fees for services rendered under this Agreement in line with the Regulation on Fees Structure approved by the Commission.

ARTICLE VII ACTS OF BREACH

- 7.1 Nothing contained herein shall require the Administrator to take any action or refrain from taking any action which will cause it to violate any Law of the Federal Republic of Nigeria.
- 7.2 Delay or failure to facilitate the crediting of the Retirees Commercial Bank Account in line with Article III (3.10) of this Agreement.
- 7.3 Any misrepresentation or failure to submit any vital information by one party to the other party.
- 7.4 Assignment of the rights, interests and benefits by either party without due consents or approvals in line with Article 5.1 of this Agreement.
- 7.5 Any surcharge or other charges not in line with the Regulations on Fees Structure issued by the Commission.
- 7.6 Failure to meet any of the obligations and responsibilities under this Agreement.
- 7.7 Commission of any other act of omission capable of undermining the efficient and effective operation of the scheme.

ARTICLE VIII PENALTIES

- 8.1 In the event of non-payment, shortfall or delay in making monthly or quarterly pension payment into the Bank Account of the Retiree, the Administrator shall, as the case may be, refund the amount that has not been paid, fallen short and/or pay interest at the prevailing NIBOR rate for every day that the delay in payment persists.
- 8.2 The penalty in Article 8.1 shall be without prejudice to any other penalty that may be imposed by the Commission for any or all acts of breach under this Agreement.

ARTICLE IX DISPUTE RESOLUTION

9.1 In the event of any dispute arising directly or indirectly from this Agreement, such dispute shall in the first instance be referred to the Commission for informal mediation and conciliation.

- 9.2 Where either party is dissatisfied with the decision of the Commission in Article 9.1 above, such party may refer the matter to arbitration in accordance with the Arbitration and Conciliation Act or to the Investment and Securities Tribunal in accordance with the Pension Reform Act 2014.
- 9.3 Nothing contained in this Agreement shall denigrate a cause of action by the Retiree against the Administrator to enforce the rights arising from this Agreement.

ARTICLE X COMENCEMENT

10.1 This Agreement shall take effect on the date it was executed and signed by the parties which marked the commencement of the Programmed Withdrawal.

ARTICLE XI AMENDMENTS

11.1 This Agreement, upon execution, shall only be modified or amended by the written consent of both parties and subject to the approval of the Commission.

ARTICLE XII TERMINATION

- 12.1 This Agreement may be terminated in the circumstances and manner provided hereunder.
 - a) In the case of transfer of RSA balance to purchase Retiree Life Annuity. The Administrator shall ensure that the Retiree receives his monthly or quarterly pension for the month or quarter, if the transfer of premium is made after 20th day of the month.
 - b) In the case of demise or missing person, the Administrator shall pay the legal beneficiary of the Retiree in line with Section 8 (2) of the PRA 2014 and the Regulation for the Administration of Retirement and Terminal Benefits.
 - c) Failure by the Administrator to effect remittance under this Agreement on the due date, provided that such failure or delay is not due to any event of force majeure.
 - d) In the event of transfer of the Retiree's Retirement Savings Account balance to another Administrator in line with Section 13 of the PRA 2014.
 - e) The Administrator breaches its obligation under this Agreement or any Agreement supplemental to it, and the breach if capable of being remedied, remains unremedied for seven (7) days after being brought to its attention by written notice.

- f) The Administrator fails or ceases to perform its duties under this Agreement.
- g) The Administrator ceases to hold a license issued by the Commission to operate as a PFA.

ARTICLE XIII FORCE MAJEURE

13.1 If either party is prevented from or delayed in performing any of its obligations under this Agreement by reason of force majeure, such as but not limited to Acts of God, war, revolution or other physical disaster, or other causes which are beyond the reasonable control of the party affected and which, by exercise of reasonable care and diligence it was unable to prevent and such party without delay notifies in writing the other party, the delay or failure of performance will not give rise to any claim for damages against the other party.

ARTICLE XIV NOTICES

- 14.1 Any notice given under this agreement shall be in writing and may be served personally or by registered post or recorded delivery mail or by other means which either party specifies by notice to the other.
- 14.2 The Address for service of the notice shall be the address as appearing in this Agreement.

IN WITNESS WHEREOF the parties have set their hands and Common Seal to be hereunto affixed the day and year first above written

PROGRAMMED WITHDRAWAL CONSENT FORM

Email address:

retiree the option of Programmed monthly of expected life span" and is pursuant to Clause 3 by me on(DD/MM/Year) wherein do hereby declare that I have been properly (PW or RLA), how my retirement benefit was a lump sum and monthly/quarterly pension with and correctly applied on the Standard Retirem	enlightened on the two features of Retirement computed and agreed with the recommended a drawal which are based on information provide ent Benefit Computation (SRBC) Template.	sis of an executed of Address) Benefits allowable ad by me		
Please find below details of my information as out.	provided by me and the agreed retirement ben	efit pay-		
	MATION AND BENEFIT PAY-OUT			
RSA PIN	PEN			
Gender				
Date of Birth				
Age at Retirement				
Date of Retirement				
RSA Balance as at Programming Date N				
Lump sum N				
Monthly Pension N				
Arrears N				
I also consent to the periodic enhancement of my monthly/quarterly pension based on increased earnings in investment as may be approved by the National Pension Commission from time to time. I understand that the above amounts are subject to the approval of the National Pension Commission. The amounts may also vary due to fluctuations in the RSA fund price. In the event that the above stated amounts are varied, I hereby authorize Stanbic IBTC Pension Managers Limited to pay me such amounts as may be approved by PenCom after obtaining my consent in writing. I have been notified that a retiree shall be eligible for pension arrears only for the period between the date of retirement and date of consolidation of their RSA and in the case of retirees from self-funding agencies and private sector, pension arrears shall be for not more than 6 months from date of retirement. I consent to payment of benefits due me as approved by PenCom.				
Signature:				
Date:				
Mobile Number:				